

31 July 2026

TERMS OF REFERENCE – REQUEST FOR QUOTATIONS

RFQ SPECIFICATION FOR ACQUIRING A SUITABLY QUALIFIED SERVICE PROVIDER TO PROVIDE HYGIENE SERVICES TO FOODBEV SETA FOR A PERIOD OF 36 MONTHS

Food & Beverages Manufacturing Sector Education and Training Authority's (FoodBev SETA) hereby invites all suitably qualified bidders to submit quotations to provide hygiene services for FoodBev SETA:

Closing date of submission	12 August 2026
Closing time of submission	16h30
Quotes to be e-mailed to	scm@foodbev.co.za
All quotes must be valid for at least	90 days
Delivery address for the goods	7 Wessel Rd, Rivonia, Johannesburg.

All queries/ clarifications can be sent in writing, citing the bid reference above to the under-mentioned person before the closing date for the quote:

Queries address to	Siphelele Zondo
Telephone Number: Landline	011 253 7375
e-mail address to send queries	Siphelelez@foodbev.co.za

1. BACKGROUND

FoodBev SETA is a PFMA Schedule 3A Public Entity established in terms of the Skills Development Act 97 of 1998. FoodBev SETA is currently operating in Johannesburg at number 7 Wessel Rd, Rivonia, Sandton, 2128. FoodBev SETA's function is to promote, facilitate and incentivize skills development in the food and beverages manufacturing sector.

FoodBev SETA is one of 21 Sector Education and Training Authorities (SETAs) across the economy mandated to facilitate the delivery of skills development in the country in line with National Skills Development Plan (NSDP) outcomes.

2. PURPOSE

FoodBev SETA hereby seeks to appoint an experienced and reputable service provider to provide hygiene services for FoodBev SETA for a period of 36 months.

3. SPECIFICATION

Mr S. Ngcukana: Independent Board Chairperson, Ms N. Selamolela: Chief Executive Officer

The provider is required to supply, deliver and install the following services – which includes, but not limited to the following:

Item	Quantity	Frequency
Wall mounted waste care bin	15	Once off
Wall mounted soap dispensers	9	Once off
Wall mounted hand lotion dispenser	9	Once off
Wall mounted automatic air freshener dispensers	20	Monthly
Hand towel dispensers	15	Once off
Waste care bin	13	Once off
Toilet roll holders 3 stack	16	Once off
Safe seat dispenser	16	Once off
Sanitary bins and disposal bags/ packets	12	Monthly
Air mist dispenser and re-fill monthly	40	Monthly
Toilet Rim blocks	24	Monthly
Urinal Auto Cleaner dispenser (Wall Mounted)	6	Monthly
Wall mounted sanitizing dispensers with refills	12	Monthly
Sanitizing wipes	30	Monthly
Decca Toilet paper rolls (Size 100mm width x 550m length per roll)	5	Monthly
Laminated Hand Towels 125m (6 pack) Product Code 3-003	8	Monthly

Deliverables.

The Service Provider will be required to provide dedicated support and replenishment of hygienic products as per below, with the quantities as indicated in the table above.

- Monthly replenishment of air freshener
- Monthly replenishment of urinal auto dispenser
- Bi-weekly replenishment of hand soap, lotion and toilet seat sanitizer
- Bi-weekly replenishment of sanitary disposal bags/packets
- Ad hoc replenishment of 700ml gel hand sanitizers
- Monthly replenishment of toilet paper rolls
- Monthly replenishment of Laminated hand towels
- Quarterly replenishment of Hand sanitizing wipes

Supply of Toilet Rim blocks on a monthly basis and/or as and when required

4. PRICING SCHEDULE

Pricing Instructions:

1. Bidders must complete all sections of this pricing schedule.
2. Prices must be quoted in South African Rand (ZAR).
3. Prices must include all costs associated with the provision of the services, including delivery, installation, labour, servicing, maintenance, consumables, collection and disposal (where applicable), travel and any other incidental costs.
4. The contract period is **36 months**.
5. Monthly rates shall remain fixed for the duration of the contract unless otherwise provided for in the contract.
6. Bidders must also submit pricing in their company letterhead.

SECTION A: ONCE-OFF INSTALLATION COSTS

Item	Description	Quantity	Unit Price	Total Price
1	Installation of hygiene equipment and dispensers <i>(List all the equipment and their unit prices)</i>			

SECTION B: MONTHLY RENTAL AND CONSUMABLES

Item	Description	Quantity	Unit Price	Total Price
1	Waste care bin	15		
2	Soap Dispensers	9		
3	Hand lotion dispenser	9		
4	Air Freshener Units	20		
5	Hand towel dispensers	15		
6	Waste care bin	13		

7	Toilet roll holders 3 stack	16		
8	Safe seat dispenser	16		
9	Sanitary bins and disposal bags/ packets	12		
10	Air mist dispenser and re-fill monthly	40		
11	Toilet Rim blocks	24		
12	Urinal Auto Cleaner dispenser (Wall Mounted)	6		
13	Sanitizing wipes	30		
14	Decca Toilet paper rolls	5		
15	Laminated Hand Towels 125m	8		
16	Other Hygiene Equipment (Specify)			
	Total Monthly Cost			
	Total cost for 36 months (excl vat)			
	VAT			
	Total cost for 36 months (incl vat)			

****Please also submit detailed quotation in your company letterhead.***

5. ROLE PLAYERS

- 5.1.** The OHS & Facilities Administrator will be the FoodBev SETA liaison person who will be responsible for providing the service provider with all the required information.

6. EVALUATION CRITERIA

- 6.1. Criteria 1: Compliance evaluation**– bidders will first be evaluated in terms of compliance, that is, meeting minimum requirements. Bidders who do not fulfil all the requirements or do not submit required documents using the required format, will be disqualified and not move onto the next stage of evaluations.
- 6.2. Criteria 2:** Functionality points are equal to 100 points. Bidders are required to achieve a minimum score of **70 points** on functionality evaluations to qualify to be evaluated on Specific goals Price. All bidders who do not score the minimum points will be disqualified.
- 6.3. Criteria 3: Price and Specific goals** will be evaluated on an 80/20 preferential procurement principle for all bids up to R50 million.

7. CRITERIA 1 - COMPLIANCE EVALUATION

- 7.1.** Must be registered on the National Treasury CSD (Central Supplier database): A full report must be submitted.
- 7.2.** Standard Bidding Documents (SBD) forms: (SBD 1, SBD 4, SBD 6.1): completed and signed by the duly authorized person.
- 7.3.** Tax clearance certificate and Pin.
- Failure to submit the above documents will result in the bidder being disqualified.

8. CRITERIA 2 – FUNCTIONALITY EVALUATION

Functionality Criteria	Weight
1. Company Experience The bidder must provide at least five (5) reference letters from contactable clients for cleaning or hygiene services provided in the last (5) years. The reference letters must be on the bidder's client's letterhead, duly signed by the authorized person, reflecting the level of service and performance provided by the bidder. At least one (1) reference letter = 10.00 points At least two (2) reference letters = 20.00 points At least three (3) reference letters = 30.00 points At least four (4) reference letters = 40.00 points Five (5) or more reference letters = 50.00 points	50.00

2. Project Manager Experience	50.00
A minimum of five (5) years' experience in providing hygiene services in public or private organisations. Detailed CV of Project Manager indicating a minimum of 5 years' experience must be submitted.	
Less than 1 years' experience = 0.00 points	
CV showing one (1) years' experience = 10.00 points	
CV showing two (2) years' experience = 20.00 points	
CV showing three (3) years' experience or more = 30.00 points	
CV showing four (4) years' experience or more = 40.00 points	
CV showing five (5) years' experience or more = 50.00 points	
Total	100.00

Note: the minimum score for functionality is 70 points.

- Please note that the Evaluation Committee will use their own discretion to assess quality of all bid proposals received in relation to above functionality criteria and may further verify information submitted from relevant sources/your clients and use their own discretion to score the bidders proposal accordingly.
- It is the responsibility of the bidder to seek clarity by enquiry before submission of the final bid, where the criteria are construed to be ambiguous or confusing. Should there be a difference of interpretation between the bidders and FoodBev SETA, the SETA reserves the right to make a final ruling on such interpretation.
- FoodBev SETA may request clarification or additional information regarding any aspect of the tender document or proposal submitted. The bidders must supply the requested information within twenty-four (24) hours after receipt of a written request from supply chain office. Failure to submit such information may result in disqualification or non-award of functionality points.

9. CRITERIA 3 - PREFERENCE POINTS ALLOCATION

9.1. 80/20 preference point system for acquisition of goods or services for Rand value up to R50 million as follows:

CRITERIA	MEANS OF VERIFICATION	POINTS
Price	Proposed Bid Price	80,00
Preference Points	Specific Goals	20,00
Total Points		100,00

9.2. The following allocation will determine the specific goals (20.00 points) for this tender process:

Categories for Specific Goals	% of ownership of the main tendering entity	Preference Point System
		20.00 Points (80/20)
Black People Ownership	100%	5
	75% - 99%	4
	51% - 74%	3
	0 - 50%	0
Women Ownership	100%	5
	75% - 99%	4
	51% - 74%	3
	30% - 50%	2
	0 - 29%	0
Black Youth Ownership	100%	5
	75% - 99%	4
	51% - 74%	3
	30% - 50%	2
	0 - 29%	0
People with Disability (PwD) Ownership	100%	5
	75% - 99%	4
	51% - 74%	3
	30% - 50%	2
	0 - 29%	0
Total		20

10. CONDITIONS OF CONTRACT

The successful service provider undertakes:

- 10.1.** To treat all relevant and available data and/or information provided by the FoodBev SETA and its employees strictly confidential;
- 10.2.** Not to discuss or make any information available to any member of the public, press or other service provider/consultant or any other unauthorized person(s) except as authorized by the FoodBev SETA;
- 10.3.** Not to copy or duplicate any software or documentation for private use;

- 10.4. To give back to the FoodBev SETA all documentation, reports, programmes etc. upon completion of the project;
- 10.5. General conditions of tender, contracts and orders will be applicable in the execution of the contract;
- 10.6. Parking and travel between the prospective service provider's home/office and the FoodBev SETA will be borne by the Service Provider;
- 10.7. Failure to adhere to the above conditions will lead to the invalidation of the quotation;
- 10.8. The FoodBev SETA reserves the right to discontinue work on any element of the quotation at any given time in consultation with the Senior Manager: Human Resources of the FoodBev SETA, for example the quality of work delivered is poor or the service provider is unduly delaying delivery of service;
- 10.9. Enter into a Service Level Agreement with the FoodBev SETA before the final acceptance of the tender proposal.
- 10.10. The Contract/SLA may be finalized within a period of maximum of five (5) working days for signature before commencement of the work. Bidders must note that FoodBev SETA contracts are vetted by outsourced lawyers therefore it is important to note that it is the responsibility of the bidder to also vet their contract before signing it off.
- 10.11. If two or more tenderers score an equal total number of points, the contract must be awarded to the tenderer that scored the highest points for specific goals.
- 10.12. If functionality is part of the evaluation process and two or more tenderers score equal total points and equal preference points for specific goals, the contract must be awarded to the tenderer that scored the highest points for functionality.
- 10.13. If two or more tenderers score equal total points in all respects, the award must be decided by the drawing of lots.

11. IMPORTANT INFORMATION TO NOTE - GUIDELINES

11.1. Disclosures

- a) Bidder to disclose if they have been subject to proceedings or other arrangements relating to bankruptcy or insolvency

12. DISCLAIMER

- 12.1. FoodBev SETA reserves the right not to appoint a service provider
- 12.2. Not to appoint a bid that scored the highest points i.e. award a bid, on reasonable and justifiable grounds, to a bidder that did not score the highest points
- 12.3. Award the contract or any part thereof to one or more service providers
- 12.4. Reject all bids
- 12.5. Decline to consider any bids that do not conform to any aspect of the bidding requirements
- 12.6. Request further information from any bidder after closing date for clarity purposes
- 12.7. Cancel this RFQ or any part thereof at any time
- 12.8. Require the shortlisted bidders to make presentations at the venue communicated with the bidder and this presentation will be made by bidder at their own cost
- 12.9. Points scored will be rounded to 2 decimals

- 12.10.** FoodBev SETA does not communicate with any bidders telephonically indicating that the bidder will be assisted to receive the award in return of financial resources. FoodBev SETA does not request bribes from any of the bidders and should a bidder receive such request, please that bidder must immediately notify FoodBev SETA and the police.

13. CONFIDENTIALITY

- 13.1.** Bids submitted will not be revealed to any other bidders and will be treated with utmost confidentiality.
- 13.2.** All information pertaining to FoodBev SETA obtained by the bidder as a result of participation in this RFQ is confidential and must not be disclosed without written authorisation from the FoodBev SETA
- 13.3.** The project lead will abide by FoodBev SETA Code of Conduct and all laws, rules and regulations that govern the SETA.

14. MISCELLANEOUS

- 14.1.** The service provider should include any additional information deemed useful to the FoodBev SETA in evaluating the proposal.

15. NEGOTIATIONS

- 15.1.** FoodBev SETA will enter into negotiations to agree on fees, scope of work, scope of service, and other salient commercial terms with the preferred bidder.

16. VALIDITY

- 16.1.** The proposal provided to FoodBev SETA in terms of this request for quotations will be valid for a period of 90 days from the date of submission with the exception of the Tax and B-BBEE certificates which must still be valid at the time of award.
- 16.2.** Should there be a need to request extension of the finalization of the award of the bid, the bidders will be duly informed, and the tender/proposal will remain valid except for items mentioned above.

17. CONDITIONS OF PAYMENT

- 17.1.** No service should be provided to FoodBev SETA before an official purchase order has been issued to the supplier. An invoice supported by all relevant documentation must be submitted to FoodBev SETA for certification and authorization before payment can be made. Invoices will be payable 30 days after receipt of the invoice and statement.

18. COST OF TENDERING/ PROVIDING QUOTATIONS

- 18.1.** The bidders shall bear all costs and expenses associated with the preparation and submission of the tender document/proposal. FoodBev SETA shall under no circumstances be responsible and/or liable for any such costs, regardless of, and without limitation to the conduct or outcome of the tendering, evaluation and selection process. The bidder will have no claim against FoodBev SETA where bids are cancelled for whatever reason.

19. UNSUCCESSFUL BIDDERS

- 19.1.** Please note FoodBev SETA decision on the selection of the successful bidder is final and FoodBev will not enter any further correspondence and/or negotiations with any unsuccessful bidder.

20. PROCEDURES FOR SUBMITTING QUOTATIONS

- 20.1.** The closing date for proposals is **12 August 2026 @ 16h30**. Suppliers must reach the FoodBev SETA before or on the closing date and time. Bidders must email a soft copy of their proposal to: scm@foodbev.co.za.